

**First**

**National Bank of Pasco**

ESTD 1986

# ARP ACH Exceptions

---

June 5, 2024

© 1999–2024 Jack Henry & Associates, Inc.

All rights reserved. Information in this document is subject to change without notice. Dates contained in this document are provided as estimates only and can be changed at any time at the sole discretion of Jack Henry & Associates, Inc.

Printed in the United States of America.

No part of this document may be copied, reproduced, stored in a retrieval system, displayed, distributed or transmitted in any form or any means whatsoever (electronic, mechanical or otherwise), including by photocopying or recording for any purpose, without the prior written permission of Jack Henry & Associates, Inc. Making unauthorized copies of this document for any purpose other than your own personal use is a violation of United States copyright laws.

Any unauthorized use of Jack Henry & Associates, Inc.'s, trademarks and service marks is strictly prohibited. A list of registered and unregistered marks owned or licensed by Jack Henry & Associates, Inc. is located at: <https://www.jackhenry.com/intellectual-property>

Various other trademarks and service marks used or referenced in this document are the property of their respective owners.

ACH Exceptions..... 4

# ACH Exceptions

ACH exceptions are electronic transactions that attempt to clear but do not meet the ACH filter criteria established by the financial institution.

The screenshot shows the 'ACH Exception Items' interface. At the top, there is a header with a question mark icon. Below the header is a 'View items for:' dropdown menu currently set to 'View All'. To the right of the dropdown are two buttons: 'Pay All' and 'Return All'. Below this is a table with the following columns: Account, Issuing Company, Type, SEC, Amount, Description, Exception Reason, Pay, Return, and Protected. The table contains two rows of data. The first row shows account CK 1102, Issuing Company JHA Air, Type Debit, SEC PPD, Amount \$500.00, Description SAMPLE JHA Air, Exception Reason Debits not allowed, and radio buttons for Pay and Return. The second row shows account CK 1102, Issuing Company JHA Air, Type Debit, SEC PPD, Amount \$1.00, Description SAMPLE JHA Air, Exception Reason Debits not allowed, and radio buttons for Pay and Return. At the bottom right of the table area is a 'Submit' button.

Account:	Issuing Company:	Type:	SEC:	Amount:	Description:	Exception Reason:	Pay:	Return:	Protected:
CK 1102	JHA Air	Debit	PPD	\$500.00	SAMPLE JHA Air	Debits not allowed	<input type="radio"/>	<input type="radio"/>	
CK 1102	JHA Air	Debit	PPD	\$1.00	SAMPLE JHA Air	Debits not allowed	<input type="radio"/>	<input type="radio"/>	

Accounts with ACH exceptions for the day appear in the **View Items For** drop-down menu on the *ACH Exception Items* screen.

This screenshot shows the 'ACH Exception Items' interface with the 'View items for:' dropdown menu open. The dropdown menu lists 'View All' (highlighted in blue) and two account options: 'CK 073' and 'CK 1102'. Below the dropdown, the table from the previous screenshot is partially visible, showing columns for Account, Issu, SEC, Type, and Amount.

Account:	Issu	SEC:	Type:	Amount:
CK 1102	JHA Air	Debit	PPD	
CK 1102	JHA Air	Debit	PPD	

Review ACH exceptions and mark them to be paid or returned. Select an exception and review the information to determine whether to pay or return it. The exception reason and current ACH filters applied to your account are viewable.

## NOTE

Open the *ACH Filters* tab to view these filters.

Select **Pay** or **Return** to work individual ACH exceptions. You can also select **Pay All** or **Return All** to work every item on the current page.

ACH Exception Items ?

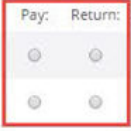
View items for: View All ▼



Pay All

Return All

Account:	Issuing Company:	Type:	SEC:	Amount:	Description:	Exception Reason:	Pay:	Return:	Protected:
CK 1102	JHA Air	Debit	PPD	\$500.00	SAMPLE JHA Air	Debits not allowed	<input type="radio"/>	<input type="radio"/>	
CK 1102	JHA Air	Debit	PPD	\$1.00	SAMPLE JHA Air	Debits not allowed	<input type="radio"/>	<input type="radio"/>	



Submit